

Acquiring Your Billing Information Online

To check your pre-paid account details online, kindly do the following:

1. Open a browser window using your favorite web browser e.g. Internet Explorer or Netscape Navigator.
2. Enter: www.citilinkfax.com/fbm/home in the address field.
3. For user name, enter: **your pin #**
4. Default password: **nigeria** (You can change this password once you log in).
5. Click the **REPORT** tab and go to the appropriate section to generate the desired report - **call** or **payment** details. Your **Account #** will be automatically selected and displayed in the two drop-down boxes. Specify the **From** and **To** dates e.g. *01/11/2002 – 30/11/2002* and click the **Go** button.